

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 06<sup>th</sup> day of August' 2024**  
**C.G.No.78/2024-25/Kadapa Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. Y.V. Subba Reddy, ~~Intoboyapalli~~  
Lingala (M), Kadapa District.

**INTLOBAYAPALLI**

Complainant

***AND***

1. Dy. Executive Engineer/O/Pulivendula
  2. Executive Engineer/O/Pulivendula
- Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

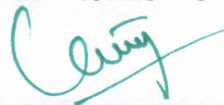
**ORDER**

01. The complainant filed the complaint during Vidyut Adalat conducted at Pulivendula on 05.07.2024 stating that electric line erection work



was not taken up for power supply to his agricultural pump set and not released the service connection.

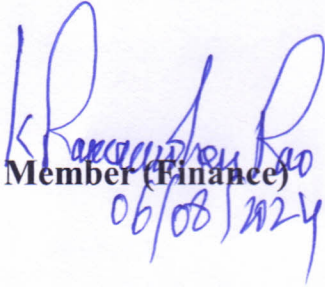
02. The said complaint was registered as C.G.No.78/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that due to shortage of line material i.e. Disc Insulators, Pin Insulators, Earth Pipes etc., in the District Stores, the line erection could not be taken up and now the said material is available in the District Stores and they have drawn the same and completed the said work.
03. Heard respondents through video conferencing. The complainant remained absent. When we contacted the complaint through phone, his son responded and reported that the line erection work was completed and he also admitted that copy of the satisfaction letter produced by the respondents was issued by his father and requested to close the complaint as the purpose is served. Since the purpose of the complainant is served, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of

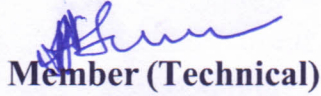


Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of August'2024.

  
CHAIRPERSON

  
Member (Finance)  
06/08/2024

  
Member (Technical)

  
Member (Independent)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate**

**Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot**

**No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

